

Quality Policy

14th October 2018

MENA Energy DMCC is committed to provide outstanding quality of products to its customers.

We strive to consistently meet requirements of all our interested parties each working day. Top Management is committed to implement requirements of **ISO 9001:2015** in support of our strategic direction as outlined in the Quality manual and procedures.

- Top Management provides a framework for establishing and reviewing quality objectives through the process of management review.

Our principles:

- We shall consistently deliver high quality products and value-added services to exceed the expectations of our customers.
- We are committed to continual improvement of Quality Management System by defining Key Performance Indicators (KPIs) and measuring against them to ensure compliance with applicable requirements.

This Quality policy is communicated to all employees of **MENA Energy DMCC** and its subsidiaries. The policy is reviewed regularly during the management review meeting to ensure suitability.



Rashid Al Ghurair
Chairman

Date: 14th October 2018